

**EMBASSY OF INDIA
THE HAGUE**

CORRIGENDUM

Dated: 29-05-2024

This is with reference to the Embassy's tender (RFP) dated 2nd May 2024 seeking proposal for the Outsourcing of CPV Services at the Embassy of India, The Hague.

2. The bidding schedule mentioned in Chapter II of the RFP is amended as per the attached revised table at **Annexure – I**.

3. The following additions/amendments in the RFP may be noted:

S. No.	Reference in RFP document	Amendment
1	<p>Chapter VII: Scope of work and deliverables required</p> <p><u>Point no. A(xi) Page no. 23</u></p> <p>Sl.No. 2 of the table under point(xi) Location of ICAC The Hague- Minimum Staff Required is 06 (Submission 03, reception-01, and Backup-01)</p>	<p>Sl.No. 2 of the table under point (xi) Location of ICAC The Hague- Minimum Staff Required is 06 (Submission 03, reception-01, Manager-01 and Backup-01)</p>
2	<p>Chapter XI: Service Level Metrics/penalties</p> <p><u>Point no. vi (20) Page No.62-63</u></p> <p>The OSP agrees to ensure that the telephonic queries shall be responded to from 9 A.M. to 8 P.M. on all working days with updated information on a real-time basis. Waiting time shall not exceed 3 minutes.</p> <p>A daily log indicating the waiting time and the handling time for each call shall be provided to the Mission/Post(s) concerned on a daily basis</p>	<p>The OSP agrees to ensure that the telephonic queries shall be responded to from 9 A.M. to 6 P.M. on all working days with updated information on a real-time. Waiting time shall not exceed 3 minutes.</p> <p>A daily log indicating the waiting time and the handling time for each call shall be provided to the Mission, on a daily basis</p>
3	<p>Chapter III Instructions to Bidders</p> <p>Para xvii, Page No.13</p> <p>If any violation is committed..... the Bidding Company/OSP will be banned for three years from participating in future tenders of the Ministry and all its Mission/Posts abroad.</p>	<p>If any violation is committed..... the Bidding Company/OSP will be banned for five years from participating in future tenders of the Ministry and all its Mission/Posts abroad.</p>

S. No.	Reference in RFP document	Amendment
4	<p>Chapter-IV-Pre-verification Para (iii), Page No.15</p> <p>If such information comes....., the OSP shall be debarred for three years from taking part in any tenders floated by the Ministry/Missions abroad and shall also be liable for any other consequences in accordance with the RFP.</p>	<p>If such information comes....., the OSP shall be debarred for five years from taking part in any tenders floated by the Ministry/Missions abroad and shall also be liable for any other consequences in accordance with the RFP.</p>
5	<p>Chapter XII, Dispute Settlement Mechanism Point No. 9 Page No.73</p> <p>If the OSP after receiving show cause may also be debarred for 3 years from participating in any tender process of the Ministry/Mission abroad</p>	<p>If the OSP after receiving show cause may also be debarred for five years from participating in any tender process of the Ministry/Missions abroad</p>
6	<p>Annexure-C Part-III Justification for Service Fee quoted Page No.107</p> <p>“The guiding principle of financial viability is that the Total estimated expenditure + Profit amount + Local taxes Payable (e) shall not exceed Total estimated revenue (f).”</p> <p>Note: The number of anticipated CPV applications for the three-year contract period, on the basis of which anticipated revenue is calculated under item (f) above, shall not exceed Euro 57,500. Any financial bid with the estimation of revenue, not conforming to the aforesaid condition shall not be considered and shall be summarily rejected as unresponsive.</p>	<p>“The guiding principle of financial viability is that the total estimated expenditure including local taxes payable shall in no case exceed total estimated revenue during the contract period”</p> <p>Note: The number of anticipated CPV applications for the three-year contract period, on the basis of which anticipated revenue is calculated under item (f) above, shall not exceed 57,500. Any financial bid with the estimation of revenue, not conforming to the aforesaid condition shall not be considered and shall be summarily rejected as unresponsive.</p>

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Annexure-I

IMPORTANT DATES	
Release of Request For Proposal (RFP)	02 May 2024
Last date for Submission of Written Questions by Bidding Companies	10 May 2024
Pre- Bid Conference	17 May 2024
Response to Written Queries & queries raised in the pre-bid conference	24 May 2024
Issue of Corrigendum, if any	29 May 2024
Last Date for Submission of bids	07 June 2024 (1500 hrs CET)
*Date of opening of the Technical Bids	07 June 2024 (1600 hrs CET)
*Announcement of results of Technical Bids	20 June 2024
*Date of opening the Financial Bids	24 June 2024
*Announcement of result of Financial Bids	08 July 2024
*Award of Contract	16 July 2024

*Subject to change due to administrative/logistic reasons.